



485 Madison Ave. New York, New York 10022

Notice for New Jersey Policyholders

PET INSURANCE

Re: Notification to New Jersey Policyholders

90-Day Grace Period for Property and Casualty Insurance Premium Payments Due to the Disruption Caused by COVID-19

Dear Policyholder,

On April 9, 2020, Governor Phil Murphy issued Executive Order No. 123 (“EO 123”) directing all property and casualty insurance companies in New Jersey to refrain from cancelling any property and casualty policy or contract for nonpayment of premium, refrain from collection activity, refrain from applying late fees, interest and other charges due to delays in premiums and offer policyholders an additional time period to pay unpaid premiums.

90-Day Grace Period for New Jersey Policyholders

Further to EO 123, the New Jersey Department of Banking and Insurance issued Bulletin No. 20-15 directing all licensed property and casualty insurance companies in New Jersey to provide their insureds who may be experiencing a financial hardship due to COVID-19 with at least a 90-day grace period to pay insurance premiums so that insurance policies are not cancelled for nonpayment of premium during this challenging time.

Independence American Insurance Company (“IAIC”) will provide you with a 90-day grace period so that your insurance policy is not cancelled for nonpayment of premium due to financial hardship due to COVID-19. At your option, you can select the 90-day emergency grace period to begin retroactively on April 1, 2020 or opt for the grace period to begin on May 1, 2020.

IAIC will also:

- Waive late payment fees otherwise due, and not report late payments to credit rating agencies, during the 90-day period;
- Allow premiums due but not paid during the 90-day period to be paid over the remainder of the current policy term or up to 12 months in up to 12 equal installments, whichever is longer.

Late payments during the 90-day period will not be considered in any further premium calculations at any time (i.e. applicable late payments should not be counted for any rating, pricing, tiering attributes, etc.).

This extended grace period is intended to be applied to all installment payments, including renewal down payments, provided that you provide notice to IAIC that you wish to continue coverage. It is not intended to change the terms of the issued policy or be considered a forgiveness of the premium. Rather, it is intended to provide you with an extended grace period for the payment of premium due without penalty or interest.

Questions & Assistance

If you have any questions, please contact IAIC or your administrator.

PetPartners, Inc

866-774-1113

PO Box 37940

Raleigh, NC 27627-7940